



**STANDARD TERMS AND CONDITIONS - ONCE OFF PRINT / POINT OF SALE / MISCELLANEOUS ADVERTISING MATERIAL**  
**TERMS AND CONDITIONS**

Key Points:

1. On-site conditions may impact the cost of erecting any proposed signage. MegaVision Media (Pty) Ltd (MVM) will advise the customer before we commission any work that will attract additional fees.
2. From the date of quote to the date of order confirmation, any variations of these prices due to material availability and price increases from suppliers will be for your account.
3. Should an order number be received by MVM without a signed Proposal or any other sign off document, the standard terms and conditions will still apply.
4. Before MVM processes any order, we will require a 70% deposit. The balance will be due 30 days from invoice. Please transfer promptly, if the deposit is delayed, we cannot commence with production, and this can affect the deadline. No production will commence without proof of deposit payment.
5. If MVM received the 70% deposit and the customer decides to cancel the agreement only 25% of the deposit will be refundable. All artwork and design invoices will have to be paid in full.
6. When payment is overdue MVM may suspend deliveries without prejudice to any other legal remedy until due payment has been made.
7. Please note the quotation is only valid for 15 days. All prices mentioned on the proposal are excluding VAT and are valid for 30 days from the date of the document.
8. On your signed order we will commit to a final delivery date.
9. Proofs, pulls, samples, specimens, sketches, photographs, or any representation, whether partial or total, of the finished article in whatever form may be submitted to the customer for approval. After approval, the customer shall have no claim against the printer for errors if the exemplar is approved by him. Charges required by the customer, other than the correction of MVM errors, may be charged for. If the customer requires for any reason a reprint of any order of which he has previously approved which reprint includes any changes or alteration of any kind to the order then such reprint shall be for the account of the customer notwithstanding any claims that the customer may take about the original order.
10. When required to expedite delivery ahead of the time needed for proper production the printer shall not be liable for defects occurs thereby. Should such delivery require payment of overtime wages, and other additional costs or delivery charges, all such extras are for the customer's account.
11. All work will be done in normal weekday work hours. If the task moves into weekend time or after hours as a result of changes you make, overtime charges will apply.
12. Details of artwork and colour layout requirements are laid out on a special MVM Artwork spec document, it is imperative to abide by these minimum specifications for superior results. Any artwork changes or corrections of problems or additional proofs will be charged for. Please supply pantone colours for printing purposes. Artwork supplied shall only be kept for a period of 2 years.
13. Price excludes installation/flighting and delivery except if otherwise mentioned.
14. Price subject to material price increases.
15. Once signage has been installed at your nominated positions and thereafter you require them to move, a fee will be charged.
16. Signs will be removed if balance has not been settled within 30 days from invoice unless prior arrangements have been made. All goods remain the property of MVM until fully paid for.
17. MVM provides a design service should it be required at an additional cost per hour. Should any resizing of artwork be required, an additional cost per hour will be charged.
18. In providing our warranties for Indoor and Outdoor signage, we take into account that all things are equal and that there is no evidence of associated cause to the damage, i.e. Vandalism, leaking pipes, building work, unusual weather conditions, direct sunlight, theft, normal ageing.
  - a. WITHOUT PROTECTION (LIQUID / NORMAL LAM)  
Guarantee on printed PVC - outdoor use - approx. 12 -18 months on the ink (the ink will fade before the material lifespan is complete) Guarantee on printed PVC - indoor use - 18+ months - will last a very long time as long as the material is not placed in the sun (UV) Guarantee on printed Vinyl - outdoor use - approx. 12-18 months on the ink (the ink will fade before

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the material lifespan is complete) Guarantee on printed Vinyl - indoor use - 18+ months - will last a very long time as long as the material is not placed in the sun (UV).

b. WITH PROTECTION (LIQUID / NORMAL LAMINATE)

Guarantee on printed PVC - outdoor use - approx. 24 months on the ink (the ink will fade before the material lifespan is complete) Guarantee on printed PVC - indoor use - 24+ months - will last a very long time as long as the material is not placed in the sun (UV) Guarantee on printed Vinyl - outdoor use - approx. 24 months on the ink (the ink will fade before the material lifespan is complete) Guarantee on printed Vinyl - indoor use - 24+ months - will last a very long time as long as the material is not placed in the sun (UV).

19. Any specialized packaging or delivery will be an extra charge.
20. Where you have been given a price per sign, please note that if less than the full number of signs quoted on is ordered, the price per sign may increase to cover additional transport and all fixed costs.
21. MVM may charge rent for storage of goods retained at customer's request. Customer's property will be held at customer's risk.
22. The personal information hereby provided by the customer will be used and processed as is necessary to carry out actions and functions for the conclusion or performance of the agreement entered between the parties as well as to inform the customer of additional goods and/or services that could be of value to the customer. The customer acknowledges that he/she/it has a right to object to the processing of its personal information for marketing purposes and unless expressly stated otherwise hereby consents to its personal information being used by MVM for the above-mentioned purposes.

**Approved by:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_